Customer Service & Billing Office
60 Queen Street
Ripley, ON
N0G 2R0

Customer Service & Billing Office
72 North St. W
Wingham, ON
N0G 2W0

Customer Service & Billing Office
821 Queen Street
Kincardine, ON
N2Z 2Y2

Customer Service & Billing Office
284 Bayfield Road
Goderich, ON
N7A 3G7

Phone: 1-877-395-3800 - Fax: 519-395-3738 - www.hurontel.on.ca

Business Service Application

Customer Details

Name: (as listed in phone book)	☐ Unlisted
Service Address:	
Mailing Address:	
Home/Subscribed #:	
Alt. Contact #:	
E-Bill Email Address:	

Payment Options

Initials	Option	Account/Card #
	Add to my HuronTel Account	|__|__|__|__|__|__|__|__|
	Pre-Authorized Payments	(Please attach void cheque)
	Visa ☐ Mastercard ☐ Expiry |__|__| / |__|__|	
	Name on Card _____	
	|__|__|__|__|__|__|__|__|__|__|__|__|__|__|__|__|	

Please circle and initial your choice.

Velocity Internet - Small Business		6 Months	3 Years	Initials
35Mb DOWNLOAD 10Mb UPLOAD Fibre to the Business Bundle (Not eligible for Static IP) + $0.24 911 & $0.13 MRS fee	FTTB20	CALL US	N/A	
Bundle above includes, 10 Emails, Fax to Email or Ident-a-call, Caller ID, Call Forward, Call Waiting & Visual Call Waiting				
30Mb DOWNLOAD 5Mb UPLOAD Velocity Business - Internet Only	HSIA30/HSI303Y	CALL US	CALL US	
Velocity Internet Plans - Enterprise - includes 5 Emails				
Velocity 100x100 Mb	HSIA11 / HSI113Y	CALL US	CALL US	
Velocity 200x100 Mb	HSIA21 / HSI213Y	CALL US	CALL US	
Velocity 200x200 Mb	HSIA22 / HSI223Y	CALL US	CALL US	
Velocity 500x200 Mb	HSIA52 / HSI523Y	CALL US	CALL US	
Velocity 1000x500 Mb	HSI105 / HS1053Y	CALL US	N/A	
Velocity 1 Gbps x 1 Gbps	HSI11G / HS11G3Y	CALL US	N/A	
Options				
Domain Registration & Hosting	DHOST	CALL US	CALL US	
Commercial Webspace 500Mb	WS500	CALL US	CALL US	
Upgrade to 10 Email Addresses	XMB10	CALL US	N/A	
WiFi Services				
WIFI 802.11ac Monthly Rate / per node	WIFIB	CALL US	N/A	
WIFI Programming Fee / per node	WIFISUP	CALL US	CALL US	
WIFI Install Fee per Man/Hour	822	CALL US	N/A	
Static IP Options - (Single IP setup is $24.95, 2 or more is $49.95)	IPSET / IPSET2+			
Lease of one Static IP (max 2)	IP	CALL US	N/A	
Lease of 8 IP Addresses	IP8	CALL US	N/A	
Lease of 32 IP Addresses	IP32	CALL US	N/A	

Note:
- 6 Month minimum term services are eligible to be vacationed for a maximum of 6 months in a given year, 3 year contracts are not eligible to be vacationed.
- Subject to the acceptable use policy.
- 6 month and 3 year services may be mixed.

Business Phone Service		6 Months	3 Years	Initials
Business Phone Service + $0.24 911 & $0.13 MRS fee	1B	CALL US	N/A	
Bundled Business Lines + $0.24 911 & $0.13 MRS fee	TSSB+ / 1B3YR	CALL US	CALL US	
Directory Number Hunt	DNH	CALL US	CALL US	
Long Distance Plans				
300 Minutes	ACHAT	CALL US	N/A	
1000 Minutes	10B1	CALL US	N/A	
2000 Minutes	20B2	CALL US	N/A	
4000 Minutes	40B4	CALL US	N/A	
6000 Minutes	60B6	CALL US	N/A	
8000 Minutes	80B8	CALL US	N/A	
Round the Clock	A247	No Fee!	N/A	
Calling Features				
☐ Call Name Display ☐ Call Number Display ☐ Call Transfer **OR** Call Forwarding *(circle one)*				
Voicemail	CAB	CALL US	N/A	
Unified Messaging	BUM	CALL US	N/A	
Single Phone Feature	CMS1B	CALL US	N/A	
Two Phone Features	CMS2B	CALL US	N/A	
Three Phone Features	CMS3B	CALL US	N/A	
Toll free lines are available. **Visit:** https://hurontel.on.ca/businesscallingfeatures				
Television Service				
Starter Package *	TVSTART	CALL US	N/A	
Select Package *	TVSELEC	CALL US	N/A	
Whole Home PVR	WHPVR	CALL US	N/A	
Standard HD Receiver	EK450	CALL US	N/A	
HD 500GB PVR Receiver[1]	EA455M	CALL US	N/A	
UHD 1TB PVR Receiver	EA655	CALL US	N/A	
Additional Theme Packages & Pick N' Pay Channels available on request. Additional Packages/Channels: _____				
- All prices subject to change. - Starter and Select packages DO NOT include Stingray Music. - Business customers cannot access Pay Per View programming.				

[1] While quantities last.

HuronTel Terms of Service

CUSTOMER MUST CALL TO DISCONNECT ANY SERVICE.

*Bundle customers must subscribe to HuronTel Long Distance. Web spaces exceeding 20 Mb will be charged out at our regular web hosting rates. Some restrictions may apply. 1 All DSL Service includes $5.00 monthly modem rental. Wireless Service includes $10.00 montly modem rental. Installation fee $151.00 where applicable. Additional charges will apply if premise work required. Installation charges of $60.00/hr per man where applicable.

Monthly High Speed - $5 monthly modem rental included in price. Customer must pick up the modem from HuronTel office. Advance payment of the service is required at the time of sign-up. Customer must notify HuronTel 10 days prior to scheduled disconnect date if extending service. Customer receives 1 modem, filter & email address with service, additional filters may be purchased upon request.

TERMS OF SERVICE

I/we authorize HuronTel to withdraw/apply charges to the account indicated above by the 15th day of each month for Credit Cards, and the 20th day of each month for all other forms of payment. I/we understand that late fees apply if my invoice is not paid by the due date, and penalty fees/late charges may also apply if my payment is returned. I/we acknowledge that monthly invoices are available to me at the "My HuronTel Bill" link on the HuronTel website and, that I/we are familiar with the process for viewing and paying bills. I/we understand that additional hardware may be required to connect more than one PC. I have provided the correct phone number, email address, 911 address and name in order to provide the service. Where, I/we have chosen HuronTel as the provider of long distance service, 911 & Bell Relay Service fees apply to all phone lines.

High Speed customers are provided dynamic private addresses and ability to connect one machine. Dynamic public addresses are provided at no extra cost and require the use of a PPPoE client. Customers may require additional hardware to connect more than one PC. Customers terminated before end of the minimum term will be charged an amount equal to the remainder of the term.

I/we understand that **any equipment provided as part of the service is the property of HuronTel and that I/we are responsible for its care and return.** Customer must use modem provided by HuronTel. I/we understand that HURONTEL will be responsible for replacement of equipment that may fail as a result of normal wear. I/we shall insure the equipment for all risks from the time it is received from HuronTel until it is returned. Insurance will be for the replacement amounts listed. Equipment shall remain in my possession for the period of time that the equipment is needed in order to receive service from HuronTel. In exchange of the use of the equipment, I/we agree to compensate HuronTel by subscribing to access at the rates as posted by HuronTel from time to time until the equipment is returned. I/we shall at my cost, return the equipment to HuronTel upon termination of service to HuronTel. I/we will be liable for the full value of the equipment, $700 for wireless units and $200.00 for High Speed modems not returned within 5 days of disconnect. All prices subject to applicable taxes.

Co-op membership is automatic and a $1.00 fee will be charged to the customer upon sign up and refunded to the customer upon disconnect of the service.

All prices & conditions are subject to change without notice. All services may not be available in all areas. Channels and lineup are subject to change without notice. Receivers may be new or refurbished at HuronTel's choice. There are separate fees for each individual Digital TV outlet and only one television may be attached to any outlet. Installation is defined as: "Connection of a Digital Receiver to a Television." Additional set up including but not limited to: home theatre connections, DVD players or other items will be charged at a rate of $60/hour per installer.

Any unauthorized attachments to HuronTel's service including equipment purchased from any third party or tampering with equipment or unauthorized use of HuronTel's signal(s) constitutes a breach of this agreement and theft under the Criminal Code of Canada.

Customer acknowledges that HuronTel has waived the initial installation fee in return for a minimum commitment by the customers and the customer acknowledges that services terminated before end of the minimum term will be charged an amount equal to 100% of the remaining term including the current bill.

I/we understand that any equipment provided as part of the service is the property of HuronTel and that I/we are responsible for its care and willprovide recovery opportunity. Digital Receivers are offered with a limited warranty while you remain a customer of HuronTel and is not transferable (excluding lightning strikes/power surges). Failure to return Set Top Boxes to HuronTel will result in full charge of equipment: $500.00 for HD PVR Receivers and $250.00 for Standard HD Receivers. The customer hereby assumes and shall bear the entire risk of loss and damage to digital receivers. The customer agrees that HuronTel has provided the equipment to the customer solely for the purpose of receiving service at the customer's premises and the customer shall not use the equipment for any other purpose whatsoever. In the event the customer uses the equipment for any purpose other than that specified, HuronTel at its option may at once terminate this contract and charge the equipment. Any collection and legal costs incurred by HuronTel regarding breach of any term of this contact shall be the responsibility of the customer and shall be due and payable forthwith upon demand. HuronTel shall not be liable for any injury or damage whatsoever to property or persons resulting from any use or operation whatsoever of the equipment. In the event the customer breaches any of the terms or conditions of this agreement subject to all penalties defined herein.

The customer is responsible for replacement of any batteries. The customer agrees that HuronTel is not liable for any damages whatsoever (including for failure of service). Any features, options or other elements of the service may be modified, discontinued or terminated by HuronTel at its sole discretion.

I/we acknowledge that HuronTel's service is provided to a demarcation point on premise and it is my responsibility to ensure that my network / equipment is capable of using the service for which I/we have subscribed.

I/we understand that I/we are solely responsible for any damages to my home/business or on my presmise due to the installation or any HuronTel service as a result of my failure to point out any obstructions, or failure to be on site during installation of any HuronTel service.

I have provided a Credit Card # that may be charged for equipment that is not returned or any unpaid balance. I understand that a pre-authorized amount will be processed with the Credit Card provided prior to the services being installed. Failure to provide a Credit Card requires a minimum $200.00 cash deposit. The required deposit will be decided by the credit department of HuronTel and is subject to change based on addition of new services and payment history with HuronTel. Minimum terms waived for accounts in good standing, if a price increase occurs during the term. I understand that service is subject to a credit check.

I certify that the below information is true. This information is to be used only for opening and maintaining an account and informing me of new products and services. I am 18 years of age or older. As a High Speed or Wireless Subscriber, I certify that I have received and will abide by the HuronTel Owned Equipment Lease Agreement. I/we authorize HuronTel to represent me with respect to any changes arising from my request for High Speed Internet service that will utilize the facilities associated with my telephone number. I herein apply for membership in the Co-operative at a price of $1.00.

I/we agree to be familiar with, and abide by the terms and conditions of service as posted on HuronTel's website (https://hurontel.on.ca/forms/si-lec.pdf) from time to time.

Date: ____ /____ /_____ dd/mm/yy

Name (print): _____

Signature: _____

Driver's License: _____

Place of Employment: _____

Canadian Citizenship: Yes ___ No ___ Country _____

Primary Email Address:

** Passwords must contain 1 number, uppercase letter, or special character **

Username: |_|_|_|_|_|_|_|_|_|_|_|_|_|_|_| @ hurontel.on.ca

Password: |_|_|_|_|_|_|_|_|

Additional Email Addresses:

Username |_|_|_|_|_|_|_|_|_|_|_|_|_|_|_| **Pass** |_|_|_|_|_|_|_|_|

Username |_|_|_|_|_|_|_|_|_|_|_|_|_|_|_| **Pass** |_|_|_|_|_|_|_|_|

Username |_|_|_|_|_|_|_|_|_|_|_|_|_|_|_| **Pass** |_|_|_|_|_|_|_|_|