



Huron  
Telecommunications  
Co-operative Limited

## Comtrend 5374 Residential Gateway Setup Instructions.

- Unpack your kit and plug in the antennas and connect the power cord.
- If you're on DSL or fibre to the node:
  - Connect phone cord from A/VDSL port on back of modem to telephone jack at the wall
  - Connect wired computers to ETH ports 1-4. In the event you subscribe to our TV service, ETH 1 is reserved for Internet, ETH 2-4 are reserved for TV.
  - Power up the modem. It may reboot itself several times upon first power up, when the internet light turns green, your service is ready to use\*.
  - Connect wireless devices using the credentials at the bottom of the page



- If you are on Fibre to the Home
  - Connect an Ethernet cord from the GB Eth port to the jack installed for your internet connection.
  - Connect wired computers to ETH ports 1-4.
  - Power up the modem. It may reboot itself several times upon first power up, when the internet light turns green, your service is ready to use\*.
  - Connect wireless devices using the credentials for this gateway.

### Locating the WiFi SSID and Security Key

The SSID and Security Key for your network is unique and is based on the MAC address of your modem. The sticker with the MAC address is located underneath the modem. The SSID will be HurontelXXXX, where XXXX is the last 4 digits of the MAC address and the Security Key is the last 10 digits of the MAC.

For Example:



My SSID: Hurontel \_\_\_\_\_ Security Key: \_\_\_\_\_

(Letters are UPPERCASE)

SSID: Hurontel 1 F 1 5

Security Key: 6 8 0 C 9 0 1 F 1 5

*\*If the internet light does not turn green within 10 minutes, you will need to factory reset the gateway. With the power on, press and hold the reset button pictured above for 20 seconds. If the internet light still does not turn green after 2 minutes, call our support line.*

**If you have received this modem as part of your service and would like wifi enabled, please call support:**

**Goderich 519-612-3800 – Ripley 519-395-3800 – Wingham 519-912-3800 – Kincardine 226-396-3800**

**Press 2 for Support**

**HuronTel Support is available from 8:00 am – 10:00 pm Monday to Friday, 9:00 am - 5:00 pm Saturday and Sunday**