

## Frequently Asked Questions

### What is the difference between a wired and wireless system?

A hard wired system uses wire to connect all sensors to the control panel. Therefore, each and every sensor will be connected by a network of low voltage wire placed throughout your premise. In most cases it is not hard to wire a system especially if the installer can easily access your attic or if you have an undeveloped basement or simply a basement ceiling that is accessible. Wired Systems are recommended for **new homes**.

A wireless system uses no wires to connect the sensors to the control panel. Signals are transmitted and received by radio. The main benefit to a wireless system is that it is very easy to install and move. Wireless systems are recommended for **finished homes**.

Concerning dependability both systems are considered equals, especially since the major advancements in wireless technology. One of our HuronTel Security Experts can work with you to choose a system that best suits your home or business.

### What happens in the event of an alarm? Who is contacted?

When our Monitoring Station receives an alarm signal, a SecurTek attendant will call the premise, confirm the alarm and verify the password. If there is no answer or if the wrong password is provided, the attendant will then notify the police or proper emergency personnel. After that, they will call one of the responsible parties or contacts you provided when you had your system installed.

### Who is SecurTek?

Our security systems are monitored by SecurTek, the recognized leader in Home/Business Security in Canada. SecurTek is a Canadian monitoring company that uses advanced technology and equipment to provide you with seamless security and monitoring services, customized to suit your needs and budget.

**You can't always be there to protect your home... but we can.**



## Why Choose HuronTel for your Home?

HuronTel is the #1 choice for reliable and affordable security systems. Whether your primary concern is the safety of your loved ones, priceless heirlooms, treasured valuables, or just the general well-being of your home, you can trust HuronTel Security Systems. Your family will be protected 24/7, 365 days a year for less than a dollar a day.\*

### Do I qualify for a discount on my home/business insurance?

Yes, but you will have to contact your insurance broker directly to find out what the discount is. If you have one of our monitored security systems, we supply you with an official alarm certificate that you can take to your insurance agent verifying that you have a system.



### Pricing

**\$19.95** - Monthly Monitoring Fee

**\$199.95** - Base Install Fee

+ Monthly Equipment Rate

***If you subscribe to Talk and Surf, you will receive \$5.00 off/month!***

Have your own System for less Than \$1 a day!\*

For a FREE! System Evaluation, visit [www.hurontel.on.ca](http://www.hurontel.on.ca) and click on Home >> Security!

\*Price calculated based on base Wireless GE Simon unit. Includes \$19.95/month monitoring fee + \$7.99/month equipment fee. Combined total is \$27.94/month. Wired Installations only require additional fee of \$40 per installer per hour minimum 2 installers (\$80/hr total)



# Security Systems

PREMISES MONITORED BY



MONITORING SOLUTIONS

[www.hurontel.on.ca](http://www.hurontel.on.ca)

Phone: (519) 395-2625 60 Queen St.  
Toll-Free: (877) 395-2625 Ripley, ON  
Fax: (519) 395-3738 NOG 2R0

[www.hurontel.on.ca/homesecurity.html](http://www.hurontel.on.ca/homesecurity.html)



GE Security

DSC



## How our Security Systems Work...

When your security system detects an emergency, an alarm in your home or business will sound, and a signal is transmitted to SecurTek, our Monitoring Station. The Monitoring Stations are staffed 24 hours a day, 7 days a week by professionally trained SecurTek individuals and Security Industry Association (SIA) certified attendants to dispatch the proper emergency personnel.

When our Monitoring Station receives the alarm signal, a SecurTek attendant will call your premises, confirm the alarm and verify the password. If there is no answer or if the wrong password is provided, the attendant will then notify the police or proper emergency personnel.

After notifying authorities, the attendant will call one of your keyholders which you designated when you had your system installed.

## Your Keyholders...

Keyholders are a very important part of your security plan. They are the people you choose as first responders in case of an alarm signal of any type.

A keyholder can be a neighbour, friend or relative. Typically, a keyholder has a key to your premises as well as a valid password for your system.

Each of your keyholders should decide on, and memorize, an easily recalled numerical code for the keypad and a verbal password in case the Monitoring Station needs to contact them. Keyholders may be contacted to respond to virtually any alarm, from meeting the police on a burglary or intrusion signal to investigating a flood or temperature fluctuation—it's very important to keep your contact list of

keyholders up to date, especially when you're away.



## HuronTel Offers You:

- Affordable, 24-hour, 7-day-a-week monitoring and friendly Monitoring Station Support
- State-of-the-art Underwriters' Laboratories of Canada (ULC) listed Monitoring Stations.
- Monitoring station attendants professionally trained by the Security Industry Association (SIA)
- Prompt response and emergency personnel notification.
- Visual deterrents with Window Decals.

## Security Systems Help Detect:

- Unwanted Entry
- Fire
- Environmental extremes including carbon monoxide, temperature and flooding.

## Affordable Security

With HuronTel Security Systems Monitored by SecurTek, you receive professional around-the-clock monitoring at a competitive monthly rate.

As low as  
\$27.95/month!

Planning your family and business security is important. Take a look at what these national security experts have to say:

***"The more difficult you make it for a burglar to enter your home or business, the less chance you have of being a victim"***

**Lorne Whippler  
SGI CANADA**

***"Smoke alarms and more recently, carbon monoxide detectors, have proven to save lives. The investment is minimal but the safety factor is priceless."***

**Grant Nicurity  
Saskatchewan Fire Chiefs Association**

\*Wired Security System does not come with Keyless Remotes. Keyless Remotes can be added for a small monthly fee.

## Flexible Security Packages

HuronTel offers a basic package that can be easily expanded with equipment options to suit your individual needs and budget.



### The Basic Package includes:

- Control Panel
- Two Door/Window Sensors
- Pet Immune Motion Sensor
- 2 Keyless Remotes\*
- Keypad
- Indoor Siren
- Transformer
- Phone Jack
- 3-5 Security Decals

## Customize Your System!

You can customize your HuronTel Security System package with additional features such as:

- **Smoke Detectors**-Photoelectric sensors detect slow, smoldering fires. When an alarm sounds, the SecurTek Monitoring Station will dispatch your local fire department.
- **Wireless Back-up**-This equipment provides a secure, wireless method of alarm signal transmission to add protection against telephone line cuts
- **Water Sensors**-Positioned near potential problem areas, sensors can detect rising water sources before costly damage occurs.
- **Heat Sensors**-These sensors monitor the temperature conditions such as unusually high heating levels.
- **Freeze Sensors**-Offer a set temperature point that triggers an alarm when breached.
- **Carbon Monoxide Detector**-Provides early warning to you and your family before the deadly gas reaches a dangerous level.
- **Glassbreak Sensors**-Tuned to the frequency of breaking glass, sensors help protect any large expanse of glass

Need Cameras? We offer solutions!  
Call us for more info! (519) 395-2625!