



## ***Huron Telecommunications Co-operative Limited***

P.O. Box 220, 60 Queen Street, Ripley, Ontario NOG 2R0  
(519) 395-2625 1-877-395-2625

### **High Speed Internet Set-up Instructions**

Thank you for choosing HuronTel High Speed Internet! You have been provided with a complete setup kit, including a High Speed Modem, power supply, line filter(s) and all of the required cables. In order to deliver High Speed Internet to your computer, we install an office modem in our office, and you install the modem provided into your home/business/cottage. Once both of the modems are in place, and you connected your modem to the computer using the instructions provided, then you can turn on your computer (or restart it) to activate the connection.

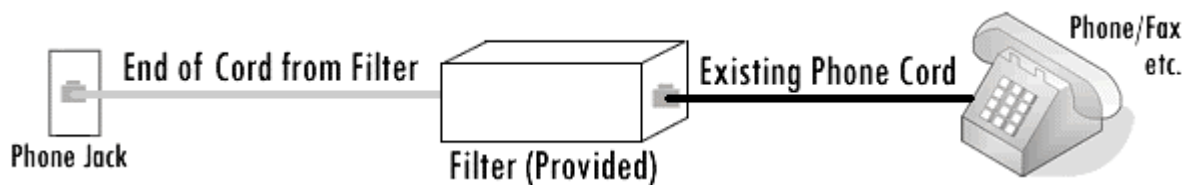
### **Troubleshooting**

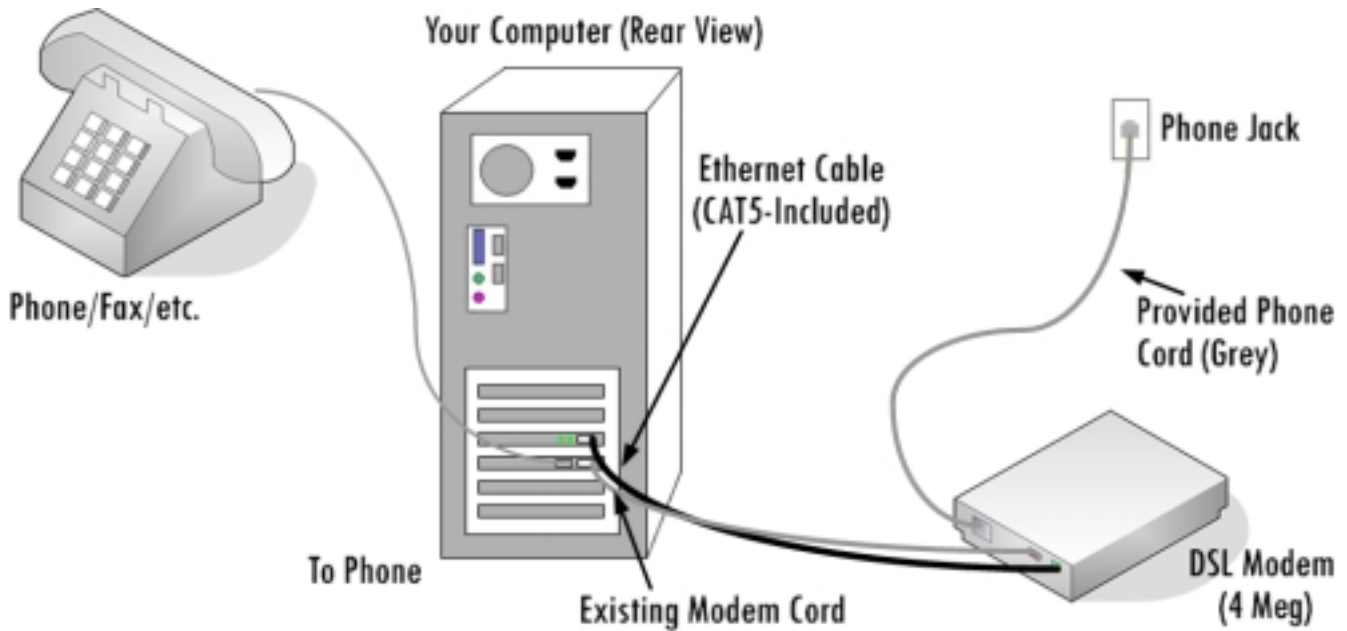
Once all of the connections are made correctly, you should see the network light and the PC light turn green on your High Speed modem. **If the network light does not turn green after 5 minutes, double check the connections to the phone line.** Make sure that the High Speed modem is connected directly to the wall jack, and NOT connected through the filter provided. You may connect the High Speed modem line through a surge protector but not a fax machine or answering machine. If the PC light is not green, then double check the black Ethernet cable connections. Make sure your network card and it's software drivers are installed correctly. If you have problems with either the PC or the network connections, call the Internet Support Group at 395-3800 or toll-free 1-877-395-3800.

### **Phone Filtering**

Included with your Internet package is a line filter designed to block interference you may notice on the telephones in your house. If you experience any unusual noise on a phone (other than phones hooked to the back of the High Speed modem), then try inserting the filter provided. The phone port on the back of the High Speed modem is already filtered, so you will not require a filter on any phone connected through the High Speed modem. If you require additional filters for other phones in your dwelling, call the business office at 519-395-2625 or 1-877-395-2625.

### **Basic Filter Connection Diagram**





### Diagram Explanation:

- 1) Make sure you plug the phone cord that connects to your phone or fax into the port labelled **"PHONE"** on your **computer**.
- 2) Plug your Existing Modem Cord from the port labelled **"LINE"** on your **computer** into the port on the **modem** labelled **"PHONE."**
- 3) Plug the Ethernet cable (provided-looks like a larger phone cord) into the port on the **modem** labelled **"PC."**
- 4) Finally, plug the provided phone cord (grey) into the port on the **modem** labelled **WALL JACK** and then subsequently into your wall jack.
- 5) Ensure that the lights on your modem are green.

**If you experience problems, please contact the Internet Support Group @ 395-3800 or 1-877-395-3800.**